Hannah Wallis

Technical and Professional Communication

Contact Information

hannahtechcomm@gmail.com

Technical Skills

- UI Design
- UX Design
- Researching
- Technical Writing
- Mark-up Languages
  - HTML5
  - CSS3
- Audience & User Analysis

Software Skills

- Microsoft Suite
- Adobe InDesign
- Adobe XD
- GitHub

Professional Skills

- Problem Solving
- Active Listening
- Communication
- Critical Thinking
- Creativity

Education

University of North Texas   May 2020

Bachelor of Arts with a major in Technical and Professional Communication and a minor in History

Graduated Summa Cum Laude

Work Experience

Technical Publications Intern at Tyler Technologies
June 2019 – December 2019

- Created and edited over 40 revision notes with around 2,000 client issues and new functionalities
- Edited documentation based on a style guide and feedback from the review process
- Tested documentation for accuracy and usability
- Created DITA single-sourcing content

Classroom Experience

Usability and User Experience at UNT
January 2019 – May 2019

- Worked in an agile environment
- Created personas
- Conducted usability tests and heuristic evaluations on websites

Advanced Information Design at UNT
January 2020 – May 2020

- Created wireframes, prototypes, and mockups
- Created and designed applications

Portfolio Website: www.hannahstechcommmportfolio.com